

# ACCESS STATEMENT

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Access details for the Playmobil FunPark (Malta) comprising of the Playmobil shop, Indoor and Outdoor Play area, Cafeteria and other services offered.

## Introduction

### Promoting Play

The concept of the Playmobil FunPark in Malta is to provide the opportunity for children to interact with the product thus creating and enhancing PLAYMOBIL's awareness and image through a fun, safe and healthy experience.

*"Learn through Active Play"*

### Pre-Arrival

- Information about the Playmobil FunPark is available on the website and on our facebook page <https://www.facebook.com/playmobil.funparkmalta/>. The website can be seen on any browser and compatible with computers using screen-reading software;
- The Playmobil FunPark is comprised of:
  - Playmobil shop
  - Indoor & Outdoor Play Area
  - Cafeteria
- Entrance Fees apply:
- Max Capacity – x110Pax

### Entrance Fee

Peak Period: €5 (1-12yrs) & €3 (12yrs+)

\*Off Peak: €3 (1yr+)

**Free Entrance** – Children under 1 yr, CRPD Disability Card Holders and access to the PLAYMOBIL Shop.

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\*Peak Period: Saturdays & Sundays, Local Public Holidays and Local School Holidays

\*Off Peak: Monday to Friday

- On a number of festive days, the Playmobil FunPark will be closed for private events. Kindly take note of any changes to our opening hours on the website home page;
- Max Capacity x110 – if the number is reached, one is kindly asked to wait at the shop until other visitors exit;
- Bus Number X4 from Valletta stops right outside the Playmobil FunPark, however we offer the facility to call a taxi for our visitors should they request one at a service charge;
- Only guide dogs are permitted in the Playmobil FunPark;

- The FunPark is monitored by CCTV Cameras.

## Parking Facilities

- An open car park area is situated opposite from FunPark with ample parking space during any visiting hours

## Entrance and Retail

- Opening Hours
  - Monday to Thursday – 10:00hrs – 16:00hrs
  - Friday to Sunday inc Public Holidays – 10.00hrs – 18:00hrs
- The FunPark gate leads directly onto the street, therefore railings are in place to safeguard and prevent children from running out directly onto the street. After passing through the gate, customers walk into a courtyard which has large Playmobil Figures as well as a throne were children and adults alike can take pictures
- The main entrance leading into the shop is accessible by all
  - A sliding automatic door is in place which only opens when it detects an average adult height approaching entrance. This will prevent children from entering or exciting the premises on their own.
- Natural Lighting is used most of the time. Alternatively, energy saving white bright lights are affected.
- Vinyl floor surface
- There are no ramps and/or steps in the main shop area.
- The Playmobil FunPark staff is multilingual, with a minimum proficiency in Maltese and English. Staff greet visitors to the FunPark, attend to their queries and explain the available services.
- At the Playmobil FunPark entrance, customers purchase their entrance tickets and /or purchase any Playmobil items from our shop.
- Playmobil entrance is manned all the time, with security services on busy days.

## Retail Area

- The Playmobil shop doughnut shaped counter is 1m high with two cash points on either side;
- The shop is stocked with all the latest PLAYMOBIL assortment range
- The product prices are placed on each and every box on the different shelves at the following height:
  - Bottom shelf – 20cm
  - Second shelf from bottom – 83cm
  - Third shelf from bottom – 145cm
  - Top shelf from bottom – 205cm
- 5 lit product display stands are place at the end of the 4 retail gondolas.
- The floor is level except for short humped bridge that leads to the play areas

## The FunPark

- The FunPark play area is on one floor, having an indoor and outdoor play area. The indoor play area covers an area of 369m<sup>2</sup>
- Toilet Facilities are available (Male, Female, Kids and Special Needs)
- Nappy Changing facilities are also available;
- A cafeteria covering an area of 311m<sup>2</sup> is located at the far end with an indoor and outdoor seating area as well as a designated outside smoking area.
- The outdoor play area covers 1585m<sup>2</sup>

## Indoor Play Area

- The indoor play area is floored with a vinyl carpet;
- A designated private party area with use of stage is closed off and used for private celebration parties and school outings. There is use of ramp for stage for wheel chair access;
- The indoor play area is designated in different themed zones for different age groups
  - 123 play area for toddlers
  - 4+ area
- There are no steps involved;
- There is a ramp in the play area to facilitate wheelchair access and in the outside play area;
- Natural lighting is used most of the time, alternatively energy saving lights are used;
- There are two automatic doors to enter/exit the FunPark and outside play area;
- In case of the fire alarm taking off, all the clients in the FunPark playing area and in the cafeteria, together with the staff, are ushered out immediately via the nearest exit and taken to an Assembly Point A which is located next to the parking bays outside the premises;
- There are no particular known hazards as these are all kept to a minimum by taking precaution;
- The indoor play area features a Knights castle, a Police Station together with a suspended Helicopter and a Private Celebration area for school outings and celebration parties. All the necessary safety requirements are taken into consideration always in liaison with the Company's Health & Safety Officer;
- Bathrooms are located within the internal play area and marked appropriately – x1 male, x1 female, x3 children's toilets and one for special needs:
  - The male and female cubicles cover an area of 2m<sup>2</sup> each, the children's toilet cover an area of 2.45m<sup>2</sup> each whilst the toilet for special needs people covers an area of 3.4m<sup>2</sup>.
- Baby changing facilities and nappy dispenser are also available in the bathrooms.

## Outdoor Play Area

- The outdoor play area includes safety flooring where necessary;
- It consists of a Pirate theme setting;
- Risk Assessments are carried out periodically;
- The FunPark staff are trained first aiders, in the event of an accident taking place. First aid boxes are available;

## Cafeteria

- Located at the far end of the indoor play area, covering an area of 263m<sup>2</sup>, indoor & outdoor and accommodating 120 covers.
- Menu offers a vast selection of food for Breakfast Lunch and Dinner and a range of sweets and snacks ;
- Entrance to the cafeteria is through the main FunPark entrance;
- There are no steps involved to access cafeteria;
- The flooring is tiles in the indoor & outdoor area;
- Natural Lighting is used in daylight and energy saving lights in the evenings;