

FunPark Play Rules

Dear Parents/Guardians

RICO and the FunPark team would like to welcome you most warmly to our Playmobil home.

Our FunPark is all about **play and** having fun! There are some important rules though to keep everyone safe.

Parental Responsibility

1. All children must be accompanied by a responsible adult at all times. The Fun Park does not accept responsibility for the supervision of children.
2. Parents/Guardians are responsible for the behaviour and well being of the child in their care and must maintain supervision at all times.
3. Children may not be dropped off at the facility to await pick-up or supervision by someone else.
4. Age restrictions vary dependant on the play area that visitors are using. These are in place for the safety and enjoyment of all children.
5. Parents/Guardians should always accompany children to the toilets and must ensure hands are washed before entering the play area.
6. Nappy changing and the use of potties should be conducted in the toilets with baby changing facilities. Please place nappies in the correct bins provided.
7. Shoes must be worn at all times in the play area.
8. Destructive or disruptive behaviour is not permitted. Guilty parties may be asked to leave.
9. Parents must report any behavioural concerns to a member of staff. You must not attempt to intervene yourself.
10. Smoking is only allowed in designated areas.
11. Only toy baskets are allowed in the Cafeteria. Other toys should remain in the play area.
12. Playmobil is not liable for any thefts or damages of visitors' belongings.
13. Stealing and breaking of toys is a crime.

Health & Safety of Children

1. The FunPark team supervise the play equipment and help maximise your children's enjoyment from the play experience - they are not however a replacement for parental supervision.
2. Food and drinks are not permitted in the play area
3. Only food purchased at The FunPark Cafeteria may be consumed on the premises. Playmobil shall not be liable for any allergies, intolerances or incidents which occur in relation thereto.
4. Please ensure that any food debris or spillages is reported to a member of staff.
5. Ensure children do not climb on play surfaces.
6. We recommend that children wear appropriate clothing. No swimming wear to be worn.
7. Swimming in the water channel is not allowed.
8. Report all accidents to a member of staff, to ensure that we can provide any necessary assistance and minimise the potential of reoccurrence.
9. All damages to The Fun Park property either accidental or deliberate must be reported to a member of staff.
10. Pets, with the exception of guide dogs, are not allowed.
11. Playmobil will take all reasonable steps to provide a safe environment during your visit. However, Playmobil accepts no liability for any injury, accident or incident involving children or any accompanying adults during the visit unless directly caused by proven negligence on the part of the venue or its staff. Parents are to remain liable for the actions, safety and behaviour of the children throughout the visit.
12. FunPark signs should be followed at all times to avoid any incidents while on premises.

Thank you very much for your cooperation and for observing the FunPark rules!

We hope that you and our young Visitors enjoy your visit.

Your PLAYMOBIL FunPark team